

**BESTOUR EU-US SDN BHD**

(ROC : 603498-T) (KPK/LN : 8109)

NO.46-3, JALAN METRO PUDU 2, FRASER BUSINESS PARK

OFF JALAN YEW, 55100 KUALA LUMPUR

TEL : 03-9222 1919 FAX : 03-9224 2727

CHANGE OF TOUR & BOOKING CANCELLATION**CHANGE OF TOUR**

D2G	PERMISSION TO CHANGE	PENALTY (PER PAX)
>120 Days	YES	1st Time : FOC Subsequent Transfer : RM 200 per change
46 - 119 Days	YES	RM 300 per change
< 45 Days	NO	

CANCELLATION OF TOUR

D2G	PENALTY (PER PAX)
45 - 119 Days	Full Deposit
< 44 Days	100% of Tour Fare

- ❖ FIT ticket is non-refundable, non-transferable & non-changeable
- ❖ All balance and refunds to be in credit note.
- ❖ Deposit top-up is required if balance deposit (after reduction of penalty charges) is less than the required deposit amount for booking.
- ❖ Cancellation - Refund exclude domestic flight, transportation, Visa Fees and insurance as it is not included in tour fare.
- ❖ Valid until further notice.
- ❖ The above cancellation is subject to the respective Airlines Announcement and their cancellation terms and conditions.
- ❖ **Effective from 01 DEC 2022.**